

## North Deering Dental Associates Financial Policy

Our primary goal is to provide you with the quality dental care that you need and deserve without finances interfering with that care. We will assist you with your benefit eligibility before treatment to help you calculate your costs and maximize your insurance. We will be sensitive to your financial circumstances and do everything possible to help you achieve oral health. Ultimately, however, you are responsible for payment of treatment at time of service regardless of any insurance companies' arbitrary determination of usual and customary rates.

Your insurance policy is an **agreement between you and the insurance company**; all patients are directly responsible for all charges. Your **co-payment will be due at the time of service**. We are happy to submit the claims necessary to help you receive the full benefits of your coverage; however we cannot guarantee any estimated coverage. Please know that we will do everything possible to see that you receive the full benefits of your policy by electronically filing your claim the day of your appointment. If there are any complications, we will assist you with any information you may need.

Payment for services is due at the time services are rendered. When a laboratory is used for treatment we require half of the payment on day of treatment and the remaining payment on day of delivery. We accept the following forms of payment: Cash, Check, Visa, MasterCard, and Care Credit.

### RESCHEDULING/ CHANGE IN SCHEDULE POLICY

Our team spends extensive amounts of time preparing for your visit so you receive quality care. If you find that you must change your appointment, we require a minimum of 24 hours notice so that we may make every effort to accommodate other patients. If proper notice is not received, a fee of \$50.00 will be charged for every hour of allotted time canceled.

By accepting treatment at North Deering Dental, you are also acknowledging and accepting our financial policy. Please feel free to call our helpful staff regarding any financial concerns you may have.

Thank you for your understanding, we appreciate your business.

The Doctors at North Deering Dental